



MED-LABEL, INC.

P.O. BOX 721, FLANDERS, NJ 07836
CALL 1-800-522-3510 FAX 1-973-927-6135

LABEL GUN REPAIR FORM & POLICY

Effective: August 2017

HOSPITAL NAME: _____

DATE: _____ / _____ / _____

NAME & PHONE NUMBER: _____

DEPARTMENT: _____

PURCHASE ORDER #: _____

LABEL GUN REPAIR POLICY:

NON-CONTRACT CUSTOMERS: **\$15.00** flat fee repair charge per label gun not deemed maliciously abused from customers exclusively buying labels from Med-Label Inc.

CONTRACT CUSTOMERS: Volume discount program below applies:

- ✓ Parts and labor are at no charge for all hospitals that EXCLUSIVELY purchase labels from MED-LABEL, INC. for their Med-Label label guns.
- ✓ Ink Rollers are a consumable item and a charge of \$5.50 will be added for each new ink roller inserted by the service department at time of repair.
- ✓ Hospital pays order processing for Med-Label to return the label gun [s] to your facility. THIS IS A SLIDING FEE BASED UPON THE NUMBER OF LABEL GUNS THAT NEED TO BE REPAIRED & RETURNED TO THE HOSPITAL.
 - \$ 15.00 FOR 1 LABEL GUN
 - \$ 25.00 TOTAL FOR 2 TO 4 LABEL GUNS;
 - \$ 35.00 TOTAL FOR 5 TO 7 LABEL GUNS;
 - \$ 50.00 TOTAL FOR 8 OR MORE LABEL GUNS.
- ✓ All repairs need a **valid PO# against the above fee schedule** to execute the repair and the label gun [s] return.
- ✓ **All label guns requiring service must be loaded with labels upon arrival at our repair center as this will help us in our diagnosis of the service problem!**
- ✓ Use of unauthorized labels and ink supplies **violates all warranties and** our no/charge PARTS & LABOR service support agreement.
- ✓ Any label gun that has been melted in a sterilizer or has major broken body parts is unrepairable but can be replaced at a discounted replacement fee.

Please send all label gun repairs to:

MED-LABEL, INC.

4 Briarhurst Drive, Flanders, New Jersey 07836

Attn: Repair Department

**PRINT THIS FORM, FILL OUT ABOVE INFORMATION AND
INCLUDE IN BOX OF BROKEN LABEL GUNS NEEDING REPAIR.**

C MED-LABEL, INC.

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